Tiger Performance Products, Inc.

Tiger Communication Products Limited Warranty

Applicable products (not limited to):

Tiger helmet communications including Tiger helmet and headset communications (excluding Bose A20 and Bose A30), Tiger radio and intercom systems, CEP and CME ear piece kits, speakers, microphones and microphone booms.

Products covered by the manufactures Limited Warranty (not limited to the manufacturers listed):

ICOM radios – 1 year, 3M Peltor headsets (unmodified) – 1 year, David Clark helmet installed headsets – 5 years.

What is covered and for how long:

For a period of one year from the date of original consumer purchase, Tiger warrants that the products, when delivered to you in new condition, installed and used in normal conditions, is free from any defects in manufacturing, materials and workmanship. Tiger PNR and ANR headset and helmet communications include an extended 3 year warranty.

What is not covered:

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident, excess moisture; insects; lightning; power surges; connection to improper voltage supply; unauthorized alteration or modification of original condition; damages due improper helmet fitting, damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with non Tiger supplied products; product that requires modification or adaption to enable it to operate in any country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do:

Pay shipping, insurance or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Services:

Return product, with proof of purchase from Tiger or an authorized Tiger dealer, using the following procedure:

1. Contact Tiger or your authorized Tiger dealer for specific return and shipping instructions.
2. Label and ship the product, freight prepaid, to the address provided by Tiger or its authorized dealer.

3. Place any necessary return authorization number and or the name of the person authorizing the return, prominently on the outside of the carton. Cartons not bearing a return authorization number or the name of the person authorizing the return may be refused.

Other conditions:

This limited warranty is fully transferrable provided the current owner furnishes the original proof of purchase from Tiger or an authorized Tiger dealer. THE PROVISIONS OF THIS LIMITED WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANABILITY OR FITNESS FOR PARTICULAR PURPOSE. TIGER CORPORATIONS MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL TIGER BE LIABLE FOR LOSS OR DAMAGE TO OR CORRUPTION OF STORED DATA, OR FOR SPECIAL, INCIDENTAL, CONSEQUENSIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING, WITHOUT LIMITATION, THE REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH YOUR Tiger supplied product. This warranty is void if the labels bearing serial numbers has been removed or defaced.

Other Legal rights:

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations of incidental or consequential damages, so the above limitations may not apply.